

Leonilde da Silva Mendes

IT Technician | Web & Backend Developer

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Professional Summary

Motivated and detail-oriented IT Technician with hands-on experience in web and backend development. Skilled in Python, HTML, CSS, Laravel, SQL, and cybersecurity best practices. Strong logical thinking, a fast learner, and an effective team player or independent contributor. Currently expanding skills in Artificial Intelligence, Prompt Engineering, and modern development tools through the PLP program.

Professional Experience

- IT Support Technician | Municipal Section for Criminal Investigations – Luanda | Jan 2025
 - - Resolved IT support tickets for hardware and software issues.
 - - Maintained local networks and IT infrastructure.
 - - Installed and configured systems and applications.
- IT Intern | Institute of Telecommunications (ITEL) – Luanda | 2022
 - - Provided tech support to faculty and students.
 - - Managed computer labs and performed maintenance.
 - - Configured Windows Server environments.
- Freelance Web & Backend Developer | Remote | 2023
 - - Built responsive websites using HTML, CSS, Bootstrap.
 - - Developed backend scripts and automation with Python and JavaScript.
 - - Applied Laravel and jQuery in various client projects.

Education

- Bachelor's Degree in Computer Engineering (In Progress) | Institute of Information and Communication Technologies – Luanda | Since 2023
- Technical Course in Computer Science | Institute of Telecommunications – Luanda | Completed in 2022

Technical Skills

- - Programming: Python, Java, JavaScript
- - Web Development: HTML, CSS, jQuery, Bootstrap
- - Frameworks: Laravel (PHP), Bootstrap
- - Database: SQL (Design, Querying, Management)
- - Networking: LAN, Wi-Fi, TCP/IP, DHCP

- - Systems: Windows, Linux, Windows Server
- - Tools: Git, GitHub
- - Office Software: Microsoft Office Suite, Excel
- - Cybersecurity: Basic knowledge in cybersecurity and digital forensics
- - Additional: Hardware maintenance, system installation, backups

Ongoing Training

- PLP Program (PretaLab/Partnered Learning Pathway) | 2024 – Ongoing
 - - Artificial Intelligence Fundamentals
 - - Prompt Engineering
 - - Git & GitHub Workflows
 - - Collaborative Software Development Practices
 - - Career Readiness for Tech Roles

Languages

- - Portuguese – Native
- - English – Intermediate